



TAV OPERATION SERVICES CO.

Managing the non-aviation revenues for TAV Airports Holding, TAV Operation Services is also responsible for the allocation of commercial zones, leasing of advertisement and promotional areas at the airports operated by TAV, TAV “primeclass” Meet & Assist Services, Lounge operations, TAV Tourism Travel Agency, “TAVPORT.COM” Travel Portal, “TAV Passport” Card Membership Program, “primeclass” Lounge Card and Airporeasy.com Services.

TAV Operation Services offers numerous services creating added value through a customer-oriented approach at the airports. In addition, the company materializes innovative projects through its advance technology and sound infrastructure. The region that TAV Operation Services operates and bases its business development mentality on a global perspective covers a large geographical area. Offering prestigious services to passengers at Istanbul Ataturk, Ankara Esenboga, Izmir Adnan Menderes, Alanya Gazipasa and Bodrum Milas airports, TAV Operation Services also provides 24/7 overseas services with its team of highly skilled specialists at Tbilisi and Batumi airports in Georgia, Enfidha Airport in Tunisia, Skopje and Ohrid airports in Macedonia, Riga Airport in Latvia, Madinah Airport in Saudi Arabia, Leipzig, Stuttgart, Munich and Frankfurt Airport in Germany, Nairobi Airport in Kenya and Washington Airport in USA.

Behind the scenes of these unique services benefited by millions of people traveling through the airports every year lays a team spirit adopted by dynamic and young TAV Operation Services team. The major factor in the high satisfaction rate achieved in all projects undertaken is the extensive know-how and experience.

Our Vision

To design excellent, innovative and experience oriented products and services in all our operation areas and to be a global market playmaker

Our Mission

By designing innovative and technological products and services, strengthening our position in global markets, providing our customers with excellent service experience by capturing smart, sustainable and inclusive growth, together with our employees, stakeholders and suppliers.

Our Strategic Orientation

Growing in Europe, Balkans, North-South America, East-North Africa, Middle East and Gulf countries and operating 200 Lounges within 5 years.

Adopting Customer Satisfaction as a principle, TAV Operation Services considers airports Shown logo and brand are registered trademark of TAV Operation Services. Users are assumed to accept [Terms of Service Use and Confidentiality Agreement](#)

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